Progressive Health Systems
Looking Back At A Busy Year...

At Progressive Health Systems, our mission is to improve the health and well-being of our community with love, compassion and extraordinary medical care. We take great pride in caring for the people of Central Illinois, and we work hard every day to earn your trust.

It was another busy and successful year for our team. Check out our 2015 highlights on the next page!

On behalf of the Board of Trustees and our 820 employees, thank you for entrusting us with your care.

Sincerely,

Bob J. Haley
Chief Executive Officer

2015 Highlights

- On June 18th, we announced our intention to build a new $16 million Medical Office Building in collaboration with the City of Pekin.
- On October 28th, we held a ribbon cutting ceremony to commemorate our new 3,500-square-foot Surgical Waiting Area.
- 1,000+ members of our organization participated in culture training workshops to raise performance levels & build community trust.
- ProHealth Medical Group was honored with the United-Healthcare PATH Excellence in Patient Service Award.
- We introduced Lean Six Sigma to help us hear the voices of our customers, drive continuous improvement & address process efficiencies.
- We welcomed physicians & staff from Emergency Physician Staffing Solutions to manage & operate the ER.
- We introduced the Progressive Health Network to area employers & employees in collaboration with Pekin Insurance.

You can read much more about our success stories in the pages ahead. As always, none of this would be possible without you. Progressive Health Systems is truly blessed by the support of the communities we serve, including the generosity of our many donors and volunteers.

Four of our nurses were recognized by the American Association of Critical Care Nurses.

Our mission team traveled to the Philippines & treated 1,250 underserved patients.

We introduced the Progressive Health Network to area employers & employees in collaboration with Pekin Insurance.

We welcomed physicians & staff from Emergency Physician Staffing Solutions to manage & operate the ER.

We expanded services throughout the region by partnering with Midwest Orthopaedic Center.

On October 28th, we held a ribbon cutting ceremony to commemorate our new 3,500-square-foot Surgical Waiting Area.

ProHealth Medical Group was honored with the United-Healthcare PATH Excellence in Patient Service Award.

We introduced Lean Six Sigma to help us hear the voices of our customers, drive continuous improvement & address process efficiencies.

We welcomed physicians & staff from Emergency Physician Staffing Solutions to manage & operate the ER.

We expanded services throughout the region by partnering with Midwest Orthopaedic Center.

Four of our nurses were recognized by the American Association of Critical Care Nurses.

Our mission team traveled to the Philippines & treated 1,250 underserved patients.

We introduced the Progressive Health Network to area employers & employees in collaboration with Pekin Insurance.

We welcomed physicians & staff from Emergency Physician Staffing Solutions to manage & operate the ER.

We expanded services throughout the region by partnering with Midwest Orthopaedic Center.
3rd Annual Dash at Dusk...

The third annual Dash at Dusk 5K and Kids’ Fun Run raised $12,000 for Pekin Hospital’s annual mission team. More than 400 runners and walkers participated in the July 10th event that also helped to promote community health and wellness. Andy Bloom was the top male 5K finisher with a time of 16:51. Danielle Walker was the top female 5K finisher with a time of 21:08.

“Thank you to the dedicated runners, walkers, donors, sponsors, hospital employees and volunteers who helped make this year’s race and after-party so successful,” says Marcy Becker, Dash at Dusk co-coordinator. “Their continued support allows our mission team to help poverty-stricken families in desperate need of medical assistance.”

Progressive Health Systems: By The Numbers

450 Babies Delivered

300 Credentialed Physicians

40 Medical Specialties
Pekin Hospital’s New Waiting Area

For Visitors Of Surgery Patients

On October 28th, more than 150 members of the community joined Pekin Hospital representatives at a ribbon cutting for the hospital's new Surgical Waiting Area. The 3,500-square-foot space is conveniently located on the second floor of the hospital to accommodate visitors of surgery patients.

“Our new surgical waiting area is five times larger than the previous space, and it includes a wonderful view of the Mineral Springs Park Lagoon,” says Chief Financial Officer Steve Hall. “The new space will be a comfortable environment for family members and loved ones who are visiting our surgery patients. Thank you to everyone who contributed to this important project, including the many donors who gave generously through the Pekin Hospital Foundation.”

The $1.1 million dollar Surgical Waiting Area project is part of Pekin Hospital’s ongoing commitment to upgrading its facilities and infrastructure.

Progressive Health Systems: By The Numbers

7,000 Home Health Care Visits

Pekin Hospital Foundation

Continuing A Tradition Of Service

For 30 years the Pekin Hospital Foundation has worked with donors and community partners to support vital hospital programs and projects that enhance the quality of care throughout the region.

On September 26th, more than 250 members of the community came together to support the Foundation at the 2015 Jewels and Jeans Gala. The event raised $80,000 for the Foundation and honored Pekin Insurance for its ongoing commitment to health, wellness and community service.

The Foundation continues to work closely with the Pekin Hospital League on local causes and hospital-based projects. Established in 1958, the League is comprised of more than 200 area volunteers who also manage the hospital’s Gift Shop and Nearly Nu Shop. Since its inception, the League has raised approximately $5 million for the Pekin Hospital Foundation.

To learn how you can support the Pekin Hospital Foundation and the Pekin Hospital League, call 309-353-0983 or visit pekinhospital.org/foundation.

Progressive Health Systems: By The Numbers

Jewels & Jeans Gala

GALA

Jewels & Jeans

Page 5

Page 6
As Unit Director for Pekin Hospital’s Emergency Department and UrgentCare, Cindy Justus is accustomed to a busy patient-care setting. As part of the hospital’s annual mission team traveling to underserved countries, she finds that the word “busy” takes on a whole new meaning.

“In five days we saw 1,250 patients, both adults and children,” she says. “On a mission trip you can see everything from skin issues to burns to respiratory issues to viruses caused by mosquito bites. These are patients and families who really need our help.” Justus and 19 fellow volunteers departed for the Philippines on September 9th.

While her team was stationed in Pagudpud, the dedicated doctors, nurses and hospital employees traveled to nearby villages to provide medical care and supplies. Transportation options were limited for many of the village residents, so patients often had to walk several miles to reach the mobile clinics. Long lines were common at each medical station, with some patients waiting more than six hours for care.

“They were so grateful for the medical care and supplies we provided,” Justus remembers. “It is such a rewarding experience. The patients show so much appreciation for what our team is doing. It reminds us all why we got into health care in the first place.”

A great deal of work happens behind the scenes to coordinate an international mission trip. Generous community partners play a crucial role by donating needed funds and supplies. This year the team received clothing, diapers, Bibles, eye glasses and tooth brushes.

The Progressive Health Systems Seasons of Sharing Campaign gives employees the opportunity to contribute to the annual mission trip fund. These funds help offset the trip’s per-person cost of $2,700. To learn more about the annual mission trip, including how to donate, please contact Cindy Justus at 309-353-0735 or cjustus@pekinhospital.com.
On June 28th, Pekin Hospital and the City of Pekin announced intentions to build a new $16 million medical office building for ProHealth Primary Care Services. The new three-story facility will include multiple providers in Family Practice, Internal Medicine and Pediatrics.

“This is an exciting project for Pekin Hospital, the City of Pekin and the entire community,” says Bob Haley, Chief Executive Officer of Pekin Hospital and Progressive Health Systems. "The new medical facility will allow us to improve efficiency and better address the growing health care needs of the people we serve.”

Located at the corner of Griffin Avenue and Veterans Drive, the proposed 62,000-square-foot building will house approximately 20 providers, with capacity for 30 more. Basic lab and digital x-ray services will be included in the new facility.

“This is a great example of local government and business partnering together to help the community,” says Pekin Mayor John McCabe. "The project will create new jobs and improve access to health care. There could also be spin-off effects, such as more shopping in town, visits to restaurants and other local businesses, which could lead to even more development in the future.”

In late 2015, the Women’s Diagnostic Center at Pekin Hospital expanded services to include 3D mammography for breast cancer screenings. Also known as digital breast tomosynthesis, 3D mammography produces a series of detailed images that help radiologists better detect invasive breast cancers and reduce false positives.

“Utilizing advanced breast tomosynthesis technology will greatly benefit our many patients throughout Central Illinois,” says Dr. Gordon Cross, Medical Staff President. “In addition to the improvements in detection and the reduction of false positives, 3D mammography helps to lower recall rates and eliminate unnecessary follow-up tests.”

The Women’s Diagnostic Center is a targeted imaging center created to meet the unique health and wellness needs of women. Additional services include bone density testing to quickly diagnose osteoporosis, a private ultrasound room and a library of resources on women’s health issues.

“Progressive Health Systems: By The Numbers

27,000 ER Patient Visits
ProHealth Medical Group: New Providers & Patient Service Award

In the summer of 2015, ProHealth Medical Group welcomed Dr. Benjamin Hanshaw to the ProHealth General Surgery Practice and Dr. Charles VanDyke to ProHealth Pediatrics.

Dr. Hanshaw comes to Pekin from St. John Macomb-Oakland Hospital in Warren, Michigan, where he completed the General Surgery Residency and served as Chief Surgery Resident. He received a Doctor of Osteopathic Medicine degree from Midwestern University in Downers Grove, Illinois, and a B.S. in Biology with an emphasis in Genetics and Biotechnology from the University of Iowa in Iowa City, Iowa.

Dr. VanDyke has a long history of caring for children in Central Illinois, dating back to his time at the Pekin Pediatric Center during the 1980s. Dr. VanDyke received his medical degree from Rush Medical College in Chicago, Illinois, and he completed the Pediatrics Residency at the University of Illinois College of Medicine at Peoria (UICOMP) in Peoria, Illinois. He is board certified by the American Board of Pediatrics and serves as Assistant Professor of Pediatrics at UICOMP. He held the position of Chairman for Pekin Hospital’s Department of Pediatrics for 16 years.

In the fall of 2015, ProHealth Medical Group received the UnitedHealthcare PATH Excellence in Patient Service Award. The PATH program was developed by UnitedHealthcare to help improve outcomes for its Medicare Advantage members by encouraging greater use of preventive health care services. The Excellence in Patient Service Award is based on clinical results that measure how successfully practices have closed gaps in patient care.

Part of Progressive Health Systems, ProHealth Medical Group was established in 1986 as a sister organization of Pekin Hospital. ProHealth offers eight practices throughout the Pekin area.

Progressive Health Systems Honors Employees & Volunteers

On April 22nd, Progressive Health Systems honored 224 employees and volunteers at two events that celebrate outstanding service and dedication.

The 56th Annual Service and Pillar Awards Dinner recognized 88 employees with 1,250 combined years of service. Honorees included the following Pillar Award winners: Dr. Reggie Bowman, Linda Helms, Dr. Mike Honan, Dr. Mohammed M. Khan, Dr. John Lovell, Dr. Don Mitzelfelt, Ryan Morris, Holly Pogioli, Linda Reader, Michelle Reed, Dr. Lindsay Tate, Dr. Charles VanDyke, and Karl Zuercher. Pillar Awards are given annually to employees who contribute to the five Pillars of Excellence—People, Service, Quality, Growth, and Finance.

Progressive Health Systems also honored 136 volunteers at the 2015 Volunteer Luncheon. Recognition was given for 18,992 combined hours donated over the last year to courier services, lobby and information desk services, pharmacy, radiology and surgical waiting. The volunteer with the most hours donated over the past year was Beulah Snyder with 1,021 total hours. Volunteers Lois DeGolyer, Sharon McMillan and Barbara Wagenbach were recognized for more than 6,000 career hours donated.

“A huge thank you to our many dedicated employees and volunteers for the difference they make every day,” says Crystal Elliott, Vice President of Human Resources and Organizational Development. “Their efforts allow us to fulfill our mission of improving the health and well-being of the community with love, compassion and extraordinary care.”
About Pekin Hospital

Since 1913, Pekin Hospital has been dedicated to providing a superior health care experience that earns the trust of the communities it serves. Located just 10 miles south of Peoria in Pekin, Illinois, Pekin Hospital is a 107-bed medical center that provides high-quality, compassionate and personalized health care and state-of-the-art diagnostic capabilities. At the same, the hospital remains small enough to give personal attention to its patients and visitors.

Part of Progressive Health Systems, which includes the practices of ProHealth Medical Group, Pekin Hospital is conveniently located to serve Central Illinois. More than 300 physicians in 40+ medical specialties work closely with highly credentialed nursing staff and health care professionals. Pekin Hospital also provides inpatient physicians who are board certified and clinically trained in their respective specialties.

In 2015, CareChex® recognized Pekin Hospital as “Number One in the Market for Medical Excellence” in the areas of hip fracture repair, joint replacement and major orthopedic surgery. In 2014, the Joint Commission honored Pekin Hospital as a “Top Performer on Key Quality Measures” and recognized its excellent performance on accountability measures for heart attack, pneumonia and surgical care.

Pekin Hospital is home to the Women’s Diagnostic Center, a targeted imaging center designed around women’s unique medical needs, the Baby Place, one of seven “Baby-Friendly” birth facilities in the state of Illinois, and the Pekin Hospital Foundation. More than 820 employees and 130 volunteers support the mission of “improving the health and well-being of our community with love, compassion and extraordinary medical care.”
Progressive Health Systems

In 1986, Pekin Hospital restructured, and Progressive Health Systems was formed. Progressive Health Systems has allowed us to offer preventive care, advanced medical treatment, health education and much more to meet the community's health needs well beyond the Pekin Hospital campus.

Members of Progressive Health Systems include:
Park Court Ltd., Park Court Pharmacy, Pekin Hospital, Pekin Hospital Foundation, Pekin Hospital Home Health, ProCare Home Medical Equipment & Supply, ProHealth Medical Group, ProHealth Inc.

2015

Personal Care You Can Trust

PEKIN HOSPITAL
600 S. 13th Street • Pekin, Illinois 61554

Call Pekin Hospital (309) 347-1151
Find a Physician (309) 353-0886
pekinhospital.org • pekinprohealth.com